

Long Code Messaging Campaign Checklist



Don't waste time and money –

Use this handy checklist to ensure your campaigns are polished and ready for external review!

- Brand** and messaging aligns with whom the recipient expects to hear from based on their opt-in
- Messaging** aligns with the expectations we set when the recipient opted in (i.e., type(s) of messages)
- Campaign is timed with our other campaigns to align with the **frequency** of messages the recipient expects
- URL** and/or **phone number** listed have been double-checked and align with our brand and website
- Messaging avoids any **“SHAFT” keywords** (sex | hate | alcohol | firearms | tobacco)
- Tone** is polite, friendly, and professional with a clear call to action
- Message includes a clearcut link to opt out
- We've appointed an internal **compliance expert** who's approved the campaign
- We've re-read the **TCPA and CTIA guidelines and the carrier Code of Conduct** recently and feel confident the campaign is compliant
- Content is finalized and **won't change once the campaign is approved** (If we must edit, we'll create a new campaign)
- Our **privacy policy** states clearly our opt-in list is never for sale
- Our **terms and conditions** explicitly cover messaging, including the type(s) of messaging we use
- Brand and campaign have been **registered and approved** by The Campaign Registry (TCR)

